



**C.H. ROBINSON**  
ACCELERATE YOUR ADVANTAGE®

## Logistics Representative Italian Speaker

Wrocław, Woj. Dolnośląskie, Polska  
Praca stacjonarna Pełny etat

### Informacje o ofercie pracy

- C.H. Robinson \*seeks a\* Logistics Representative Italian Speaker \*to enhance our\* TMC team in Wrocław.\* In this role, you'll drive operational excellence, build client relationships, and identify cost-saving opportunities within our global transportation network. Bring your passion for logistics, fluency in Italian, and proactive mindset to deliver exceptional service and drive continuous improvement.

#### RESPONSIBILITIES\*

- Build relationships with customer contacts to execute day-to-day transportation needs
- Proactively monitor, manage, and follow up on shipment daily exceptions
- Manage service failures with transportation service providers and work with customers to resolve any potential issues
- Identify cost savings opportunities (route guide optimization, order consolidation, lead time compliance, etc.)
- Provide prompt and professional response to customer's requests for additional information
- Hit tactical and operational KPI targets (Quality and Productivity Metrics)
- Manage reconciliation of weekly financial reports
- Responsible for running and improving reports on daily shipment activities
- Identify and implement operational efficiency gains
- Execute and respond to changes submitted by the customer in a timely and accurate manner (notify transportation service providers, reschedule appointments, etc.)
- Collect, sort, and distribute operational information to the internal team

#### QUALIFICATIONS\* Required: \*

- 4-5 years \*of work experience \*in a similar role \*(European Logistics) or a university degree in the area of Logistics or Business \*
- **Fluency in Italian and English is a MUST for this role\***
- Willingness to create and adhere to process and plan
- Ability to solve problems in an effective and efficient manner
- Ability to think creatively and be flexible
- Ability to work in a stressful, team-oriented, and fast-paced environment
- Friendly, customer-service attitude
- Knowledgeable in Microsoft Outlook, Excel, and PowerPoint
- Detail-oriented and strong communication skills

What does C.H. Robinson offer you?\*

- When you walk through the door at one of our branches, the first thing you notice is the energy. Our teams are outgoing, dynamic, and engaging. If you are driven by energy, action, and success, our work environment will be a perfect fit.
- Real career possibilities and the opportunity to develop your talent in a fast-moving, global organization
- Benefits package which includes: cafeteria system, private medical insurance, unlimited access to training platform Percipio and GoFluent, Employee Assistance Program ICAS
- A fun, positive, and open environment that encourages thinking outside the box
- Work in a modern office with convenient access Questioning if you meet the mark? Studies have shown that women, people of color, and individuals with disabilities may be less likely to apply unless they match the job description exactly. Here at C.H. Robinson, we're building a diverse and inclusive workplace where all employees feel they belong. If this position excites you, we welcome you to apply whether you check all the preferred qualifications or just a few. You may just be our next great fit!
- Why Do You Belong at C.H. Robinson?\*

C.H. Robinson solves logistics problems for companies across the globe and across industries, from the simple to the most complex. With \$22 billion in freight under management and 19 million shipments annually, we are one of the world's largest logistics platforms and rank in the FORTUNE 200. We've been an innovator in logistics for over 100 years. Our global suite of services accelerates trade to seamlessly deliver the products and goods that drive the world's economy. With the combination of our multimodal transportation management system and expertise, we use our information advantage to deliver smarter solutions for more than 90,000 customers and 450,000 contract carriers on our platform. Our technology is built by and for supply chain experts to bring faster, more meaningful improvements to our customers' businesses. As a responsible global citizen, we contribute millions of dollars to support causes that matter to us and our people. FORTUNE has named C.H. Robinson one of the World's Most Admired Companies 2024, showcasing our position as a leader in our industry. Our commitment to excellence is further affirmed by being named a Great Place to Work 2023-24 by the Great Place to Work Institute, one of Forbes' Best Employers for Diversity and one of America's Greatest Workplaces in 2023 by Newsweek.

Join us as we collaborate, innovate, and work as one global team to make life better and more sustainable for our customers, communities, and world. For more information, visit us at:

[[www.chrobinson.com](http://www.chrobinson.com).](<https://www.chrobinson.com>)