



**C.H. ROBINSON**

## COLLECTION REPRESENTATIVE

**Address** Aquarius Business House, Wroclaw, Poland, 50-088

C.H. Robinson is a non-asset based freight forwarder. Our main investments are people and technology. Since people are our focus, opportunities for advancement are always coming up. There is plenty of room to grow. As you work hard to achieve your goals, you'll be in a premier position to seize new opportunities.

C.H. Robinson's European branches are in The Netherlands, Italy, Spain, UK, Belgium, France, Germany, Romania, Poland, Czech Republic, Hungary, Austria, Sweden, Turkey and Ireland.

We are looking for a talented & dynamic **COLLECTION REPRESENTATIVE** to join our SSC in Wroclaw

### **Your accountabilities:**

- Calling, emailing, and/or faxing customers requesting payment status on past due balances in a professional and courteous manner
- Researching all credits, balance dues in their entirety and providing clear documentation to the customer and branches requesting resolution
- Follow set escalation process on problematic accounts
- Provide timely and professional service to branches and customers, answering questions or researching/resolving invoicing issues
- Build and coordinate partnerships internally with branches to strengthen customer relations and overall CHR profitability

### **Your professional profile:**

- Proficiency in English (C1)
- Analytical skills
- Ability to use own judgment and make decisions
- Good communication skills
- Strong customer service skills
- Degree in finance and accounting would be an asset
- Knowledge of other European languages is welcome

## What does C.H. Robinson offer you?

- Real career possibilities and the opportunity to develop your talent in a fast moving, global organization
- A fun, positive and open environment which encourages thinking outside the box
- Use and develop your language skills in our international work environment. Our offices speak over 26 European languages each day
- Compensation includes a monthly salary and bonus based on personal, team performance and business growth.

## Career opportunities and workplace:

C.H. Robinson—accelerating careers with immense opportunities and professional growth within the global supply chain industry. Start here. Accelerate here. Every individual working at C.H. Robinson is integral to the success of our customers and our company. C.H. Robinson is a Fortune 200, global company that values teamwork, initiative, accountability, and integrity from its employees. We work globally and innovate daily to enhance and execute supply chains that move goods around the world. The fast pace of the logistics industry translates into a high-energy and collaborative workplace environment. We are empowered to make decisions, help our customers grow, and accelerate our careers.

No matter the product being shipped or from which corner of the globe, C.H. Robinson can help make it happen—quickly, securely, and reliably. Through personal connections and solid relationships, our employees use their in-depth knowledge, robust tools, and global network to help customers reach their goals quickly. Whether shipping by plane, rail, ship, or truck, C.H. Robinson has the knowledge, flexibility, and dedication to deliver the goods that make our world go 'round.

Join the 15,000 employees worldwide who are accelerating their careers at C.H. Robinson.

## Apply now!

If you are interested in this position please send your CV to:  
[ewelina.pankiewicz@chrobinson.com](mailto:ewelina.pankiewicz@chrobinson.com)