



**C.H. ROBINSON**  
ACCELERATE YOUR ADVANTAGE™

# Experienced Logistics Representative

Powstańców Śląskich 15, Krzyki, Wrocław (Lower Silesia)

contract of employment

full-time

specialist (mid / regular)

full office work

## Additional information

Required languages:

**English**

## Your responsibilities

- ✓ Build relationships with customer contacts to execute day-to-day transportation needs
- ✓ Proactively monitor, manage, and follow up on shipment daily exceptions
- ✓ Coordinate and support customs clearance processes
- ✓ Manage service failures with transportation service providers and work with customers to resolve any potential issues
- ✓ Identify cost savings opportunities (route guide optimization, order consolidation, lead time compliance, etc.)
- ✓ Provide prompt and professional response to customer's requests for additional information
- ✓ Hit tactical and operational KPI targets (Quality and Productivity Metrics)
- ✓ Manage reconciliation of weekly financial reports
- ✓ Responsible for running and improving reports on daily shipment activities
- ✓ Identify and implement operational efficiency gains
- ✓ Execute and respond to changes submitted by the customer in a timely and accurate manner (notify transportation service providers, reschedule appointments, etc.)
- ✓ Collect, sort, and distribute operational information to the internal team

## Our requirements

- ✓ Minimum 4 years of work experience in a similar role (European Logistics)
- ✓ Fluency in English is a MUST for this role
- ✓ Willingness to create and adhere to process and plan
- ✓ Ability to solve problems in an effective and efficient manner
- ✓ Ability to think creatively and be flexible
- ✓ Ability to work in a stressful, team-oriented, and fast-paced environment
- ✓ Friendly, customer-service attitude
- ✓ Knowledgeable in Microsoft Outlook, Excel, and PowerPoint
- ✓ Detail-oriented and strong communication skills

[https://www.pracuj.pl/praca/experienced-logistics-representative-wroclaw-powstancow-slaskich-15\\_oferta,1004541291?s=65b2c942&searchId=MTc2Nzg1ODI5NjM3OS43ODk4](https://www.pracuj.pl/praca/experienced-logistics-representative-wroclaw-powstancow-slaskich-15_oferta,1004541291?s=65b2c942&searchId=MTc2Nzg1ODI5NjM3OS43ODk4)

